15 October 2026

Customer Change Notification 0017 – Immunoglobulin G4

Please distribute this information to the appropriate departments and personnel within your organization.

Description of Change
Athens Bioscience is notifying customers of a change to the quality control testing and Certificate of Analysis (COA) for Immunoglobulin G4 (IgG4).

Due to discontinuation of the ELISA kit previously used for IgG4 testing, Athens Bioscience will no longer perform this ELISA assay or report ELISA results on the COA. Athens Bioscience will instead qualify IgG4 lots using Western blot testing.

Reason for Change
The commercial ELISA kit previously used for IgG4 testing has been discontinued and is no longer available for the established testing workflow.

Western blot testing has been incorporated into the IgG4 quality control testing workflow to support lot qualification.

Affected Materials
This notification applies to Immunoglobulin G4 (IgG4).

Product Impact
The change affects the analytical testing used to qualify IgG4 lots and the information reported on their COAs. ELISA testing will be removed, and Western blot testing will be used for lot qualification. This change does not alter the identity of the IgG4 product.

Timing of Change
The revised testing and COA format will apply to IgG4 lots supplied under the updated testing workflow.

Additional Information
An updated sample COA may be requested for review.

For any questions regarding this notification, please contact our technical support team at technical@athensbioscience.com

Best Regards,

Athens Bioscience